## POPULAR "SALES" TOOLS FOR LAWYERS

## Julie Savarino of Business Development Inc. Helps Create During Rainmaker Coaching™ Service Process

- 1. Upgraded BusDev Organization System
- 2. Upgraded BusDev Action Plan If not in writing, help create one; if in writing, dovetail into internal and external efforts
- 3. Improved Use of BusDev Time Allocation, Management, Reminders & Auto-Reminders
- 4. Market Identification Internal and external: who do you serve and where are they?
- 5. Target Market 'Buckets' Identifying primary pond/buckets/places; what lists to get, what to join, where to write, where to speak, etc.
- 6. Your BIO Keywords; SEO optimize; all publications, credentials, speaking engagements, memberships, pro bono, etc.
- 7. Your "Sales" Pipeline/Contact List One place where all contacts (ALL) live, are organized, categorized and regularly added to = Outlook (with CRM overlay); use of categories and CRM who knows whom, who know what
- 8. Key Competitive Advantages/Unique Selling Proposition(s)
- 9. Elevator/Train/Plane/Cocktail Party Speech Narrow and broad verbal positioning
- 10. RFPs/Proposals How to get on key 'short lists', how to initiate proposals and win new business
- 11. Presentation Skills How to make the most of speaking opportunities to get new business
- 12. Conflicts Reactive and preparatory for main prospects; legal and business
- 13. New Matters/Cases New for existing and brand new clients, how to's
- 14. Auto-Alerts Monitor and state courts not on line, filings (IP, bankruptcy actions); Google alerts; RSS feeds
- 15. Your Mobile Device(s) for Bus Dev Purposes Use of apps
- 16. Research, Briefing, Staying Informed Which will help, how to's
- 17. Key Client Reviews For existing and/or firm clients (help organize) for your clients (no matter how small)
- 18. End of Case/Matter Communications
- 19. Firm advisories/newsletters/alerts Opt-in list/link/sheet, CRM categories, how to generate "leads" from writing
- 20. Referral Sources Your system, upgrade your referral system, thanking, reciprocity, identifying new referral sources and getting more
- 21. 'Tip Sheets' Cross-sell/service, referral sources, FAQs and responses, resources and suggested next steps
- 22. Follow-Up Systems & Procedures Upgrade, identify what will work best, create and/or automate
- 23. Converting to Writing Create/populate a template bank
- 24. Introductions As appropriate, to over 2,500 in-house counsel and other major buyers of legal services.
- 25. Other, Custom Programs and Services As appropriate





Business Development